

EMLS Partner Satisfaction Survey

Customer-facing survey for post-pilot feedback and service improvement

EMLS

Evaluation and Reporting

Purpose

This survey helps EduLinked understand partner experience after an EMLS pilot, module delivery, workshop or implementation activity. It supports service improvement, reporting and future planning.

1. Partner details

Question	Response
Partner organisation	
Contact person	
Role	
Delivery period	
Modules or activities delivered	
Delivery mode	Online; In person; Blended; Other

2. Overall satisfaction

Use a 1 to 5 scale: 1 = Very dissatisfied; 2 = Dissatisfied; 3 = Neutral; 4 = Satisfied; 5 = Very satisfied.

Question	Rating 1-5	Comments
Overall satisfaction with EMLS delivery		
Fit with learner or community needs		
Quality of resources and materials		

Usefulness of facilitation or implementation support		
Accessibility of the resources and process		
Clarity of communication with EduLinked		
Usefulness of reporting and review processes		

3. Implementation experience

Question	Response options
How easy was it to get started?	Very easy; Easy; Neutral; Difficult; Very difficult
Were roles and responsibilities clear?	Yes; Mostly; Not sure; No
Were access needs considered appropriately?	Yes; Mostly; Not sure; No
Were learner materials suitable?	Yes; Mostly; Not sure; No
Would your organisation consider continuing or expanding EMLS?	Yes; Maybe; Not sure; No

4. Open feedback questions

Question	Response
What worked well?	
What could be improved?	
Were there any access barriers?	
What additional support would help your organisation?	
What outcomes or changes did you observe?	
Do you have any suggestions for future modules or delivery formats?	

5. Reporting permission

Permission question	Response
May EduLinked use de-identified feedback in reports?	Yes; No; Please ask first
May EduLinked use your organisation name as a partner or participant organisation?	Yes; No; Please ask first
May EduLinked contact you for a follow-up conversation?	Yes; No; Please ask first

Privacy note

EduLinked should not publish identifiable partner comments, learner stories or organisation names without appropriate permission. Learner information should be de-identified unless specific consent has been obtained.

6. Contact

For partner feedback questions, contact EduLinked at founder@edulinked.com.au.